

PUBLIC ADMINISTRATION AND INFORMATION TECHNOLOGY

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This book is dedicated to Cathy Obien.

Preface	xi
About the Author	xiii
Chapter 1 Public Administration and Information Technology	1
Chapter Objectives	3
Introduction	3
What Is Public Administration and IT?	4
Theories of IT and Public Administration	4
Why Study IT in Public Administration?	6
Differences Between Public and Private Sectors	7
Framework for Understanding IT and Public Administration	10
Summary	13
Discussion Questions	13
PART I The External Environment	15
Chapter 2 E-Democracy	17
Chapter Objectives	18
Introduction	18
Framework for Conceptualizing E-Democracy	19
E-Democracy Theories	20
Trust in Government	23
ICT and Politics	24
Political Campaigns	25
E-Voting	27
Social Media Technologies Used for E-Democracy	32

Open Government	34
The Internet and the 2008 Presidential Campaign	37
Summary	41
Discussion Questions	42
Chapter 3 E-Participation	45
Chapter Objectives	46
Introduction	46
Framework for Understanding E-Participation	47
Additional Perspectives on E-Participation	50
Internet and Civic Engagement	51
Digital Divide	56
Policymaking Process and ICT	61
E-Rulemaking	64
Web 2.0 Technologies and E-Participation	65
Summary	71
Discussion Questions	71
Chapter 4 E-Governance	73
Chapter Objectives	74
Introduction	74
E-Governance Defined	75
Models of E-Governance	77
E-Governance and Citizens	81
E-Governance and Organizational Change	82
Transparency	83
New Public Management	84
New Public Service	85
E-Governance and Service Delivery	86
Street-Level Bureaucrats	86
Geographic Information Systems	90
Citizen Relationship Management	90
Case Studies of CRM Adoption	91
Summary	93
Discussion Questions	93

PART II The Internal Environment	95
Chapter 5 Leadership and Management	97
Chapter Objectives	98
Introduction	98
Differences Between Public and Private Sector	99
Leadership	101
Management Support Systems	102
Public Managers Perspectives	103
Chief Information Officers	104
Major Federal IT Laws	108
Planning for Public Information Systems	110
Summary	112
Discussion Questions	113
Chapter 6 E-Government and Organizational Change	115
Chapter Objectives	116
Introduction	116
Bureaucracy and ICT	117
Computing and Bureaucratic Power	117
IT and Organizational Structure	119
IT and Administrative Reform	120
E-Government as a Management Strategy	121
E-Government Evolution	123
E-Government Benefits and Challenges	125
E-Government Effectiveness Survey of Public Managers	127
Summary	131
Discussion Questions	132
Chapter 7 Enterprise Architecture	135
Chapter Objectives	136
Introduction	136
Public Management Information Systems	137
Enterprise Architecture	138
Federal Enterprise Architecture	139
Interoperability	144

Strategic Factors	145
Enterprise Resource Planning	146
Cloud Computing	147
Project Management IT Projects in Public Sector	147
Information Systems Success and Failures	148
Information Systems Success and Users	150
E-Government Projects	152
Framework in IT and Public Administration	154
Summary	155
Discussion Questions	155
PART III Major Issues	157
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Chapter 8 E-Procurement, E-Commerce, and Online Financial Reporting	159
Chapter Objectives	160
Introduction	161
E-Procurement Background	161
E-Procurement Growth Model	162
Adoption of E-Procurement	166
Governance Structures and Technologies Used for E-Procurement	167
Shared Services	170
Outsourcing IT	171
Online Financial Reporting	173
Public Sector E-Commerce	174
Summary	176
Discussion Questions	177
Chapter 9 Human Resources Information Systems	179
Chapter Objectives	180
Introduction	180
Evolution of IT in HR	180
Virtual HR	181
HRIS Importance for Public Managers	182

Strategic Orientation of Information Systems and HR	182
HR Roles and Information Systems	185
Common Technologies Used	187
Telework	193
IT Workers and Government	193
Summary	195
Discussion Questions	195
Chapter 10 Information Security and Privacy	199
Chapter Objectives	200
Introduction	200
Information Security and Privacy in Public and Private Sectors	201
Information Privacy	201
Policy Instruments to Enhance Information Security	203
Environmental Factors and Preparedness	205
Management and Information Security	207
Employees and Information Security	209
Information Security Threats and Controls	210
Cybercrime and Cybersecurity	215
Summary	219
Discussion Questions	220
References	223
Index	241

Preface

Public Administration and Information Technology explores the important influence of information technology (IT) on public sector organizations as well as the major issues that public administrators need to know concerning the impact of IT on their organizations. Specifically, there is an examination of the external environment that influences IT and public administration such as e-democracy, e-participation, and e-governance. There is also a discussion of the internal environmental issues of IT and public administration such as leadership, organizational change, and enterprise architecture. Finally, some of the most important issues in the domain of IT and public administration are examined: e-procurement, e-commerce, human resources, privacy, and information security. This book takes a sociotechnical perspective, arguing that an understanding of both the external and internal environments, and the technology used, is needed to grasp the most important issues in the realm of IT and public administration.

Public Administration and Information Technology is essential reading for those teaching courses in IT and public administration. It can also be used as a supplementary textbook for courses that explore innovation in public sector reform through the use of IT. This book could be used in a management information systems class where the importance of public sector IT is stressed. Finally, this book is ideal for practitioners who want the latest research on IT and public administration. Chapter objectives and discussion questions are included in each chapter. Additionally, the main points of each chapter are demonstrated within opening and closing case studies. Particularly innovative in this textbook is the use of survey research infused in each chapter that delves into the important issues of IT and public administration. Survey research provides real-world relevance to many of the issues discussed in the chapters. Finally, *Public Administration and Information Technology* examines both the external and internal environment, bridging the research on IT and politics with the study of the bureaucracy, which are both essential to the field of public administration.

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About the Author

Christopher G. Reddick is an associate professor and Chair of the Department of Public Administration at the University of Texas at San Antonio, USA. Dr. Reddick's research and teaching interests are in information technology and public sector organizations. Some of his publications can be found in *Government Information Quarterly*, *Electronic Government*, and the *International Journal of Electronic Government Research*. Dr. Reddick recently edited the two-volume book entitled *Handbook of Research on Strategies for Local E-Government Adoption and Implementation: Comparative Studies*. He is also author of the book *Homeland Security Preparedness and Information Systems*.

